

Lads and Lasses School Wear Ltd OPENING UPDATE - COVID 19

We are getting prepared for a Back to School with a difference this year and hope that you will all support us by being prepared and shopping a little earlier than normal.

From the 15th June we plan to reopen our store. To be sure that we can operate a safe, controlled environment we have felt the need to implement a few changes this summer.

Please can you order online <https://www.ladsandlassesschoolwear.co.uk/> wherever possible. If you have a child at school already you have a size guide from the uniform that they wore last year. There are helpful sizing charts and videos on our website and Facebook page and if you have any queries, we are happy to discuss your requirements. We have reduced the free delivery to a £35.00 spend and added a click and collect option at checkout if you would prefer to pop down and collect. The Click and Collect point is to the side of the store so that you do not have to enter. If your child is back at school before we re-open and you desperately need uniform, we will be happy to serve you from the click and collect point until the store officially opens.

We are offering an appointment only system this year to avoid long queues. From 15th June appointments can be booked online <https://www.ladsandlassesschoolwear.co.uk/book-your-appoin.../> or via our Facebook page. We would ask that you arrive on time and do your very best to keep your appointment. We will only admit one adult with each student for the safety of customers and staff. We are extending opening hours and will be practicing social distancing in store. Hand sanitiser and gloves will be available and we are encouraging customers to wear masks.

There will only be one fitting room available at any one time in order for a used fitting room to be cleaned and sanitised between users. (Government advice permitting). We would ask that fitting rooms are only used where it is an essential need. We will have disposable tape measures in store to ensure accurate sizing.

Exchanges can be made via the click and collect gazebo so that you do not have to enter the store. A member of staff will be happy to assist with returns and exchanges. Garments that have been exchanged will be quarantined and steamed so that they are sterile before they are returned to stock.

Although we are well stocked due to our forward planning we may encounter stock issues from our manufacturers this summer due to the pandemic. We will work tirelessly to ensure minimum impact to you all, but please take notice of this when booking appointments or ordering on line, ensure that you too forward plan and I cannot stress how important it is to shop early this year.

We would ask that you are patient with us. These are unprecedented times and all that we can promise to do is our very best for you. We have the most amazing customers and we know that we can rely on you all.

Take care and stay safe. We thank you for your support and look forward to welcoming you all back very soon. We are here to support you all the way Back to School.

Many thanks

Kindest regards



Tina Bourke

Managing Director, Lads & Lasses School wear Ltd
01902

334650 | ladsandlasses@hotmail.co.uk | www.ladsandlassesschoolwear.co.uk | 50A

Warstones Road

